**MANJUNATH REDDY**

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**Current Location:** Bangalore

**OBJECTIVE:**

To have a growth oriented and challenging career, where I can contribute my knowledge and skills to the organization and enhance my experience through continuous learning and teamwork. With subject knowledge, strong analytical and troubleshooting skills with an ability to perform in a challenging environment

Effective communication, team building & leadership skills appendage with insightful experience of mentoring and motivating teams to achieve organizational goals.

**TECHNICAL COMPETENCIES:**

* **Windows Client OS** Administration: Windows 8.1/ Windows 10 And Linux
* **MAC OS**: Ventura 13.6**,** Cisco, Self-service, Intune , Mobile Device Management (MDM) and Microsoft Teams Application • Microsoft Outlook settings • Domain knowledge • JAMF Basics.
* **Server Operating Systems:** Windows Server 2012 R2, Linux Administration Knowledge.
* **Other Applications and Remote Management:** Microsoft Outlook, Team Viewer, VNC.
* **Antivirus:** Quick Heal Admin Console Installation and Client Patch Management.
* **Networking:** CISCO Router/ Switch Configuration, VPN, VLAN, Firewall Understanding.
* **Programming Languages:** Embedded C and Assembly language
* **Software Tools:** Service Now and VMware and Jira

**EXPERIENCE:**

**1) Company: Honeywell Technologies Solutions (Payroll Wipro Technologies)**

Duration: 1st June 2022 to till now.

Job Designation: Administrator

**Company: Honeywell Technologies Solutions (Payroll Getronics India Pvt Ltd)**

Duration: 1st July 2021 to 31st May

Job Designation: Technical Support Engineer

**Job Role and Responsibilities:**

* Install, upgrade, support, and troubleshoot Windows OS & Mac authorized desktop applications, hardware, and peripheral equipment.
* File and Print Server Management - Provisioning and troubleshooting.
* Coordinate and execute remedial repairs on computers, laptops, printers, and peripherals.
* Install and troubleshoot software including Office 365, Appleconnect VPN
* Monitor, operate, manage, troubleshoot, and restore service to PCs & notebooks with authorized access to network.
* Analyse and Troubleshoot Mac Systems • Handle all IOS OS issues • Troubleshoot all the Hardware related issues • Application installation and support • Provide remote support • Manage Mac Systems in Windows AD environment • Install and troubleshoot various applications • Printer and scanner support • Install update drivers • User Profile Management and Mobile Device Management (MDM) • Antivirus and Patching • Basic understanding of enterprise networking • Coordinate with various teams and vendor • Should provide immediate support to VIP users whenever required. Microsoft Teams Application • Microsoft Outlook settings • Domain knowledge • JAMF Basics
* Responding to user tickets.
* Contacting users to find out the nature of the problem.
* Hands-on experience With Mac Intune, Keychains, network profiles and mac OS reset/deployment and management.
* Hands-on experience with All MAC Operating Systems environments for troubleshooting.
* Configure access to Shared Folders, manage shared Folder Permissions, Configure file System Permissions, Ownership of files and folders.
* Network And USB Share Printers Installation Maintenances and troubleshooting.
* Handling Users escalations and proving solutions for the same.
* Configure and troubleshooting mails like MS Outlook Mails
* Creating a Mailbox of new user and existing users, Managing Mailbox setting of all users.
* Find and Fix Mac, Laptop, Desktop, Printer and LAN Cable Hardware Related Issues.
* Installation, Customization and Administration of Windows 8.1, Windows 10 with GUI and Power Cell.
* Installation, Sharing and Maintenance of Network Printers, Local USB Printers
* Setting up new users’ account and profiles and dealing with password issues.
* Troubleshooting Symantec End Point Security Antivirus related problem, Patch up Gradation and management.
* Mobility solution like configuring Apps, Emails of -I PAD, I-Phones and Android.
* Vendor Management - Coordinate with vendors for hardware/Software/Network calls.

**2) Company: BOSCH India**

Duration: 08th September 2017 to March 2020.

Job Designation: Technical administrator

**Job Role and Responsibilities:**

* Trained BOSCH graduate engineer trainees regarding technical operations, office assistance and basics of managements
* Done monitoring and query solving.
* Provided trainings on technical processes.

**ACADEMIC QUALIFICATION:**

|  |  |  |
| --- | --- | --- |
| **Name of institution** | **Course/Year** | **of marks** |
| P.D.A. COLLEGE OF ENGG, GULBARGA | B.E in Electrical and Electronics/2016 | 7.85(CGPA) 71% |
| K.C.T POLYTECHNIC COLLEGE GULBARGA | Diploma in Electrical &Electronics /2013 | 70% |
| SVM HIGH SCHOOL  GULBARGA | 10th/2010 | 76 % |

**PERSONAL STRENGTHS:**

* Self-motivated, well-organized candidates with ability to analyse things and get creative solutions.
* Ability to rapidly build relationship and set up trust.
* Confident, Determined and Ability to cope up with different situations.
* Team player with a quick learning capability.
* Very interested and Open to learn new technologies and tools

**EXTRACURRICULAR SKILLS:**

* Experience in using Git, Jenkins, Maven, ansible which reduce the effort of developers and operation teams in performing maintenance and daily operations.
* Having good exposure in Software Development Life Cycle (SDLC) and Agile Methodology.
* Participated in documentation of detailed build configuration and build procedures.
* Working with Development and Testing teams to prioritize and handle issues to resolve quickly.
* Good working experience on Version control Tools like GIT.
* Having good working experience on setting up continuous integration builds with Jenkins.
* Good working experience in building and deploying Java based web applications on Tomcat and web servers in Linux environment.
* Having good working experience on Project Management Tool like Maven.
* Understanding of Environment, Change and Release management process.
* Knowledge on Containerization tool Docker.
* Knowledge on configuration Management tool like Ansible.
* Worked with code analysis tool SonarQube and Repository Management tool Nexus.
* Worked with Development team to define branching strategies for different environments.
* Basic knowledge on shell scripting
* Open to learn new technologies and tools
* Responsible for creating branches and to resolve merge conflicts.
* Worked on Jenkins by installing, configuring, and maintaining for the purpose of continuous integration (CI) and for End-to-End automation for all build and deployments
* Configured Jenkins with maven build tool to generate the war/ear files and archived them.
* Using Nexus to store the generated artifacts and versioning the artifacts with timestamp.
* Integrating Git with Jenkins and Nexus in continuous integration and configured Jenkins with Poll SCM build trigger.
* Involved in deploying artifacts like JAR and WAR into application servers Apache Tomcat.
* Deploying the artifacts in environments like DEV, QA, UAT with Jenkins.
* Responsible for maintaining backups in Jenkins.
* Creating and maintaining the Jenkins slaves for distribution of loads and run the parallel builds.
* Configuring pre and post build actions in Jenkins as per project requirements.
* Responsible for creating new jobs, scheduling the builds, and taking backups for Jenkins jobs.
* Responsible for creating Projects, resolving issues related to dependencies in Maven.
* Implemented the Release practice and responsible for pushing builds into SYS/ UAT/ Pre-Production/ Production.
* Experience in troubleshooting the build and deployment failures.
* Good communicator with exceptional analytical, client management, relationship management and coordination skills
* Worked on Jenkins by configuring and maintaining for the purpose of continuous integration (CI) and for End-to-End automation for all build and deployments
* Responsible for creating new jobs, scheduling the builds, and resolving issues related to dependencies in Maven
* Configured Jenkins with maven build tool to generate the war/ear files and archived them.
* Using Octopus server to store the generated artifacts
* Deploying the artifacts in environments like DEV, QA, UAT with Jenkins.
* Implemented the Release practice and responsible for pushing builds into SYS/ UAT/ Pre-Production/ Production.
* Experience in troubleshooting the build and deployment failures.

**ACHIVEMENTS:**

* Actively Participated in various sports activities.
* Actively participated in an event of KSHITIJ, 2016 conducted by IIT, Kharagpur.
* Received participation Certificate by I-Spell Bee in year 2012.
* Member of Rise RSDC, A Social Benefit Campaign.
* Certificate of excellence in Science Section in year 2011,2008,2007,2005 respectively.
* Attended a conference on Entrepreneurship, held in BIT, DURG.

**PERSONAL DETAILS:**

Date of Birth :28/11/1994

Languages: Hindi, English, Kannada, Telugu, And Marathi.

Hobbies: Singing, leaning new things, Teaching, and Playing games.

Marital status: Single

**DECLARATION:**

Hereby, I declared that all the information has been given above are accurate & true to best of my knowledge.

Date:

Place: Signature